



Dear colleagues,

We are pleased to announce the date for the annual *Asian/Pacific Financial Consumer Protection Seminar and Roundtable*, which will be jointly hosted by OECD and ASIC on **September 28<sup>th</sup>, 2017 in Melbourne, Australia** with financial support of the Japanese government. Greg Medcraft, the Chairman of ASIC, will open the event with a keynote address. The seminar will take place back-to-back with the annual conference of the International Network of Financial Services Ombudsman Schemes (INFO Network), presenting a unique opportunity for a fruitful exchange between Regulators and Ombudsman on financial consumer protection.

The topic areas to be discussed are:

- Synergies between regulators and ombudsman for financial consumer protection
- Financial innovation and consumer protection
- The use of complaints data to identify risks to consumer protection and how to better harmonise data collection
- Recent trends in financial consumer protection in the Asia/Pacific region

The seminar will be followed by a half-day closed roundtable on **September 29<sup>th</sup>** for regulators to reflect on the key takeaways from the seminar and discuss related practical issues.

We will be sending out a formal invitation with more details in the next few weeks, but please save the date in your diary for now.

Kind regards,  
The Secretariat

